

MARCH 2021

**Welcome to the EFQM Insight newsletter**

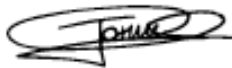
Iosune Aguirre  
Head of Assessment and Recognition

Earlier this month, for the first time in its history due to the ongoing pandemic, EFQM's annual Forum was held virtually. Even though we couldn't meet in person, the event was a huge success and attended by over 1000 people from nearly 100 countries – a truly global audience! We want to thank everyone who participated in the event and congratulate once again all our applicants, especially the [three Global Award Winners](#): Dubai Electricity and Water Authority (UAE), Hospital Universitario Fundación Jiménez Díaz (Spain) and SCLE (France).

I am delighted to announce that we are already working on next year's Forum, which will take place in Lyon, France, on 17 and 18 March 2022. We will provide you with more information in the coming months, but we are already looking forward to hopefully seeing you in person once again. Moreover, it thrills me to reveal that the [EFQM Global Award 2022](#) officially launches today! EFQM will continue with the flexible process adopted in 2020; however, we hope to resume the on-site visits in the latter part of 2021. Please visit our website to download [a brochure](#) and an [application form](#) for further information - further updates will follow in the coming weeks and months.

We are looking forward to welcoming applicants and assessors to the [EFQM Global Award 2022](#).

Best regards





Although the EFQM Global Awards were presented virtually earlier this month, it did not stop our award winners from celebrating their achievements! Here is a selection of our 'virtual' celebrants and acknowledgements from around the globe.

[Click here to view >](#)



The EFQM Global Award 2021 Recognition Booklet is available to download now. It features a detailed overview of all our Award Winners and their thoughts and outlook for 2021 and beyond. It is also a celebration of our global network of Award Assessors.

[Click here to download your copy >](#)



EFQM are delighted to formally announce the launch of the EFQM Global award 2022. The winners will be announced at our annual forum due to take in place in Lyon, France, on 17 and 18 March 2022. For more information, visit our website to download a brochure and application form.

[Click here for more information >](#)



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